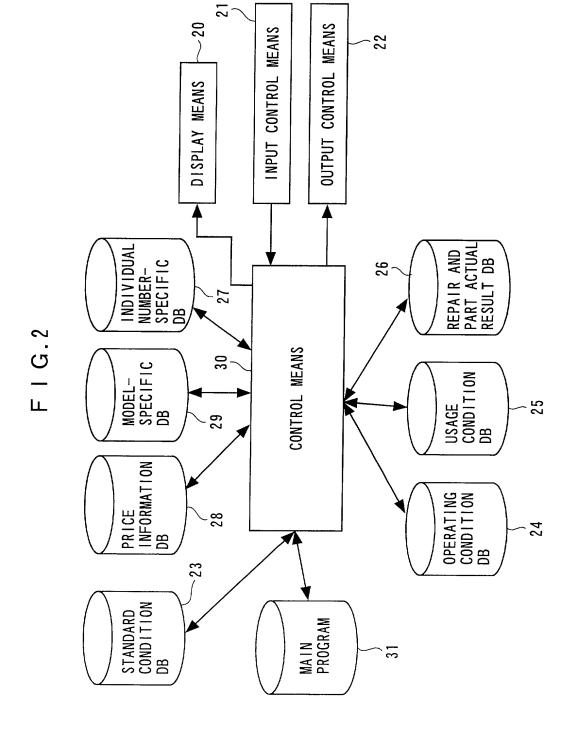
MAINTENANCE SERVICE USER C2 ·CT2 AGENT Dn MAINTENANCE SERVICE INTERNET MAKER M USER C1 -CT1

F I G.1



F I G.3

STANDARD CONDITION DB

MODE	EL B					
ODEL						7
IUDLL	Λ					
	MAINTENANCE N	IANAGE	MENT I	TEMS		
	NTENANCE AGEMENT ITEM	EVERY H1	EVERY H2	EVERY H3	EVERY H4	
PARTS						
OF MAIN BODY						
	ENGINE OIL		0			
LUBRI- CATING	TRANSMISSION			\bigcirc		-
OIL	OIL WORKING MACHINE OIL			0		
	CLEANING OF AIR CLEANER		0			
	REPLACEMENT OF FILTER			0		
UNDER THE BODY	CHECK		0			
	VALVE CLEARANCE			0		
ENGINE	FUEL INJECTION NOZZLE			0		
						23B

4/17
F I G. 4

OPERATION ENVIRONMENT CONDITION DB

M	ODEL A			(11)	NCLINED	FIELD))
MODE	L A			(HIGH-	LAND A	REA)	
MODEL	Α			(SAND	Y AREA)		
	MAINTENANCE M	IANAGEI	MENT I	TEMS			
	NTENANCE AGEMENT ITEM	EVERY H1	EVERY H2	EVERY H3	EVERY H4		-
PARTS OF MAIN BODY							
LUBRI- CATING OIL	ENGINE OIL TRANSMISSION OIL WORKING		0	0 0			
	MACHINE OIL						7
	CLEANING OF AIR CLEANER REPLACEMENT OF FILTER	0		0			
UNDER THE BODY	CHECK	0					
ENGINE	VALVE CLEARANCE FUEL INJECTION NOZZLE			0		,	2
						2	л 4В

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5/17

F I G.5

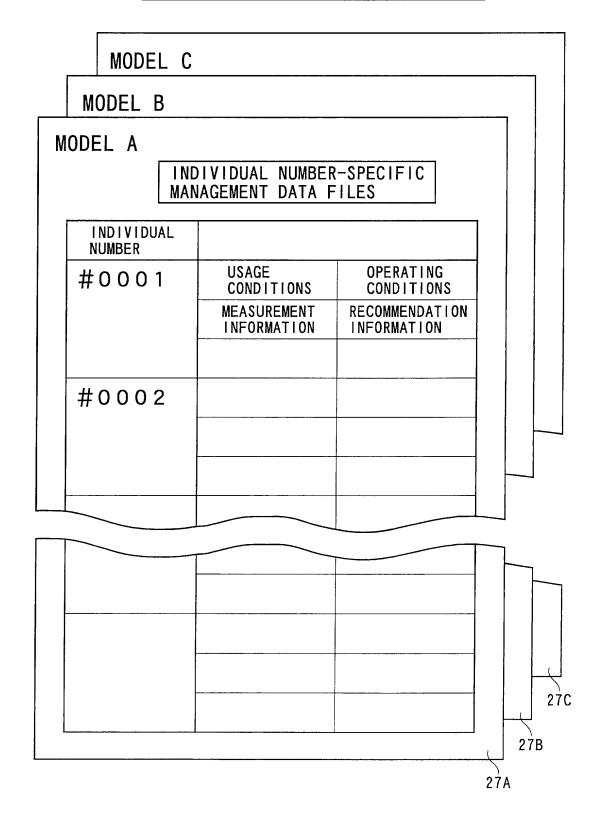
USAGE CONDITION DB

<u> M</u>	ODEL A				(COND		
MODE	L A			(C	ONDITI	ONS	2)
ODEL MAINT	A ENANCE MANAGEN	MENT I	TEMS	LOW-QU LUBRIC LOW-QU	TIONS JALITY CATING JALITY		
	NTENANCE AGEMENT ITEM	EVERY H1	EVERY H2	FUEL EVERY H3	EVERY H4		
PARTS OF MAIN BODY							
LUBRI- CATING OIL	ENGINE OIL TRANSMISSION OIL		0	0			
	WORKING MACHINE OIL			0	· · · · · · · · · · · · · · · · · · ·		
	CLEANING OF AIR CLEANER	0					\neg
	REPLACEMENT OF FILTER			0			
UNDER THE BODY	CHECK	0					
	VALVE CLEARANCE			0			
ENGINE	FUEL INJECTION NOZZLE			0			
							25
						25A	

6/17

F I G.6

INDIVIDUAL NUMBER-SPECIFIC DB



F | G 7

INDIVIDUAL NUMBER-SPECIFIC MAINTENANCE MANAGEMENT DATA TABLE

			•	,					
	OPERATING CONDITIONS								
IA IABLE	USAGE CONDITIONS								
R-SPECIFIC WAINIENANCE WANAGEMENI DAIA IABLE	MAINTENANCE ACTUAL RESULT VALUE [J]	32,000	5,000						
ANCE MAIN	OPERATION MAINTENANCE WORK HISTORY								
	OPERATION TIME								27A
	OPERATION TIME UNDER MAINTENANCE CONTRACT	30000	20000				:		
VOINDERTO	MODEL CONTRACT OF THE MAINTENANCE CONTRACT	99/3/13	00/1/11						
INDIVIDUAL NUMBE	CONTRACT RANK	R 1	R 1	R 3	R 2	R 1			
> - Q	MODEL	∢	A	∢	A	В	В	2	
-	INDIVIDUAL	0001	0005	0003	0004	0001	0005	0001	

7/17

8/17

FIG.8

PRICE INFORMATION DB

COUNTRY	JAPA	N AGENT		X	С	LIENT	Α	
PART NUMBER		PRICE		WORK COL	DE		PRICE	
AAA-BB	В	¥XX,XXX-	-	PPP-QQ	Q	3	∮ Y, YYY−	
,					•			
								7

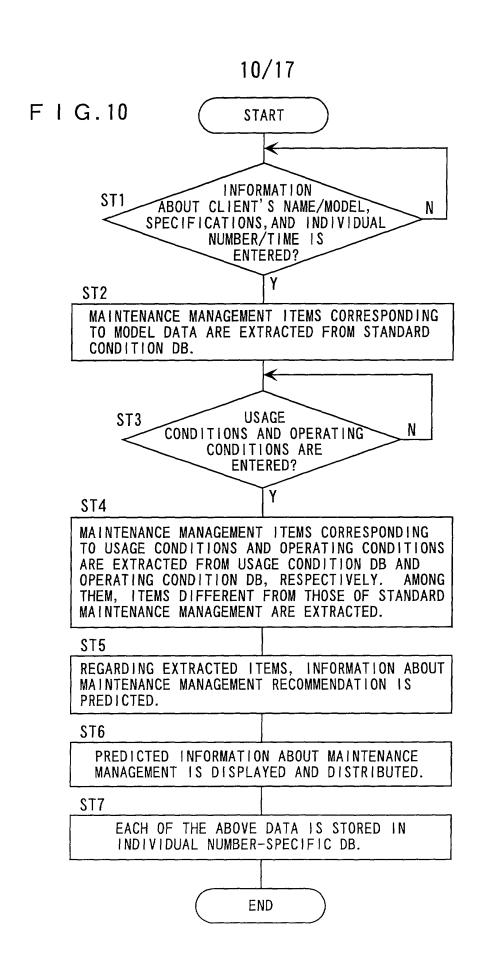
9/17

F I G.9

MODEL-SPECIFIC MAINTENANCE RANK TABLE

CONTRACT RANK MODEL	R 1	R 2	R 3	R 4
Α	50,000	50,000	50,000	100,000
В	35,000	50,000	65,000	80,000
С				
D				

Х			
Υ			
Z		1	
<u> </u>	<u> </u>		

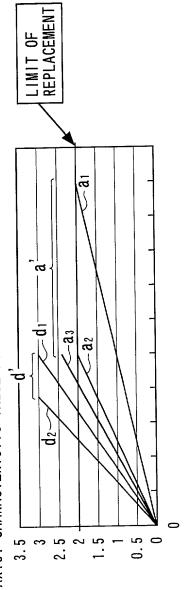


F I G.11(A)

REPLACEMENT RATE FOR EACH PART

VARIATIONS DEPEND ON THE OPERATING CONDITIONS AND THE USAGE CONDITIONS.

HORIZONTAL AXIS: OPERATION TIME, VERTICAL AXIS: CHARACTERISTIC VALUE FOR EACH PART

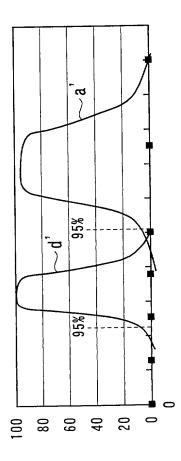


F I G.11(B)

VARIATIONS DEPEND ON THE OPERATING CONDITIONS AND THE USAGE CONDITIONS.

HORIZONTAL AXIS: OPERATION TIME, VERTICAL AXIS: REPLACEMENT PROVABILITY

REPLACEMENT RATE FOR EACH PART



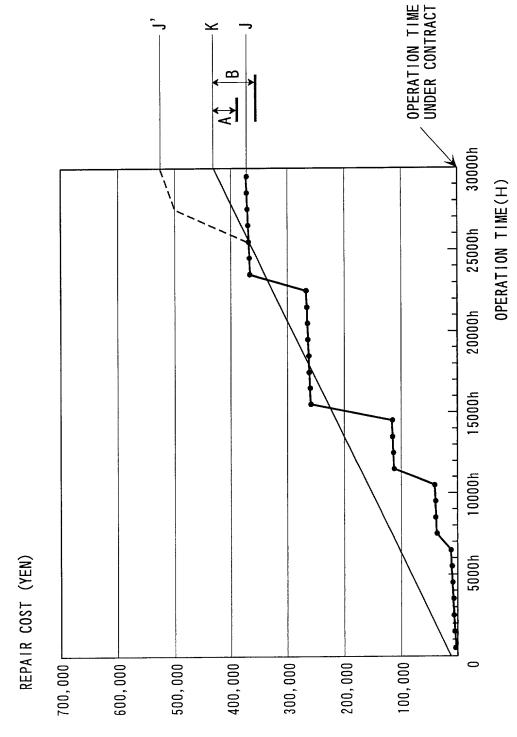
F I G.12

ACHINE DATA JUMP TO:	REPLACEMENTS OF OIL AND FILTER AND FILTER O RECOMMENDATION ME 9, 250 TIME 2000/3/30 OF OIL AND FILTER. \$ 200 \$ \$ 350 REFERENCE CHART OF RECOMMENDED PARTS	MEASUREMENT INFORMATION T-01L 0.50% MEDICAL CHECKUP O.K. Go O.K. Go O.K. Go O.K. Go OIL ANALYSIS CAUTIONS UNDER-BODY MEASUREMENT
CONSTRUCTION MACHINE DATA	CONTENTS OF THE NEXT RECOMMENDATION REPLACEMENTS OF OIL AND FILTER OPERATION TIME 9,250 MAINTENANCE TIME 2000/3/30 REMARKS RECOMMENDING THE REPLACIONST COST OPTION 1 \$200 OPTION 2 \$350	USAGE CONDITIONS USAGE FUEL LIGHT-01L SULFUR PART CD-SAE LUBRICATING 01L 15M-40 Si
1 MODEL, DATA	CUSTOM COUNTRY B COUNTRY DB MODEL SPECIFICATIONS INDIVIDUAL NUMBER NUMBER PRESENT OPERATION TIME 9,040	OPERATING CONDITIONS SANDY AREA HIGH-LAND AREA INCLINED FIELD

F I G.13

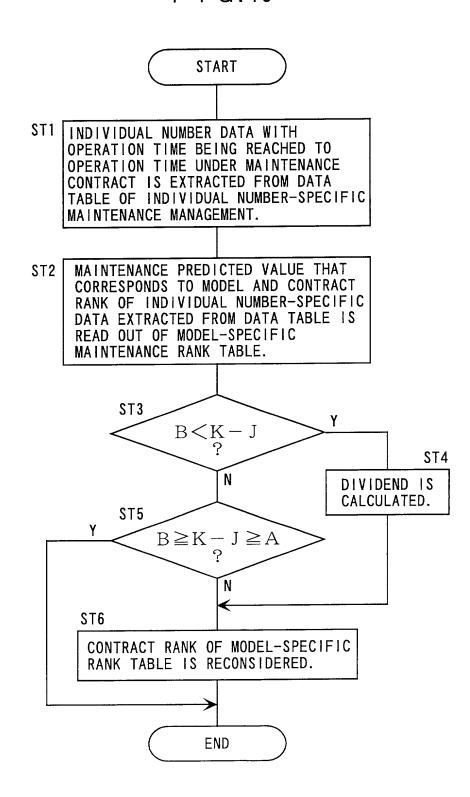
MODEL, DATA CUSTOM COUNTRY DB MODEL SPECIFICATIONS INDIVIDUAL NUMBER NUMBER OPERATION TIME OPERATIONS SANDY AREA HIGH-LAND	ENU OI OPTIO OPERA MAINTHE N ESTIN COST OPERA MAINTHE I THE I COST COST	S &	ON	JUMP TO: O SERVICE MANAGER HEAVY MACHINERY MANAGEMENT O RECOMMENDATION O MAINTENANCE CONTRACT O REPAIR HISTORY ACCUMULATED REPAIR COST O PART BOOK REFERENCE CHART OF RECOMMENDED PARTS LANCE 2000/3/20 O. K. Go,
AREA INCLINED FIELD	SULFUR FARI LUBRICATING OIL EARTH AND SAND	CD-SAE 15W-40	MEDICAL CHECKUP OIL ANALYSIS UNDER-BODY MEASUREMENT	0. K. Go 2000/3/20 CAUTIONS

F I G.14



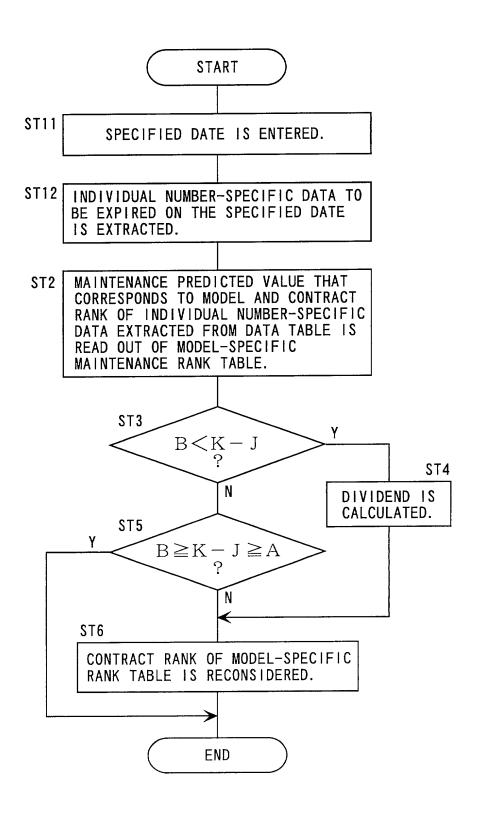
15/17

F I G.15



16/17

F I G. 16



17/17

F I G.17

